

### CORE SERVICES:

ZPM's claims management support is scalable — from focused entitlement reviews to comprehensive forensic analysis and negotiation strategy. Each engagement is tailored to the project's complexity, documentation needs, and stage of dispute resolution.

#### > **Claim Analysis & Entitlement Review**

Evaluate change orders, modifications, and claim narratives for validity, compliance, and fair adjustment. Provide independent claim defense or support for owners and contractors.

#### > **Delay & Time Impact Analysis (TIA)**

Quantify and document schedule delays and disruptions using critical path and time impact analysis. Identify causes, evaluate concurrency, and measure schedule impacts.

#### > **Cost Impact & Damages Evaluation**

Assess direct and indirect costs associated with delays, changes, and unforeseen conditions. Develop supporting documentation that connects time and cost data for accurate recovery or defense.

#### > **Dispute Resolution & Negotiation Support**

Develop defensible documentation to support negotiations, mediation, or litigation. Provide expert analysis and strategic insight to achieve fair, timely resolution. Deliver organized, agency-ready claim packages for leadership and legal teams.

**Zillark Project Management, Inc.**  
*provides analytical and strategic support for construction claims and change management.*

### WHAT WE DO

With deep experience in both **federal and private contracting environments**, ZPM helps clients assess entitlement, quantify time and cost impacts, and resolve disputes through defensible, data-backed documentation.

### Why ZPM?

#### **Direct Principal Involvement**

Every engagement is principal-led with hands-on project and contract experience.

#### **Independent & Objective**

A conflict-free perspective that strengthens credibility in negotiations and dispute resolution.

#### **Federal Expertise**

Proven experience supporting NAVFAC SW programs under Federal Acquisition Regulation (FAR)-based contracts and agency compliance standards.

#### **Data-Driven Insight**

Defensible analysis supported by verifiable time and cost data.

### ABOUT US

Zillark Project Management, Inc. is a **woman and minority-owned small business** specializing in owner's representation and construction management consulting for federal, state, and private clients.

With deep experience in complex projects and government compliance, we deliver clarity, protect investments, and help owners build with confidence.

#### Contact

530 S Hewitt St, Unit 330, Los Angeles, CA 90013  
syoo@zillark.com  
www.zillark.com